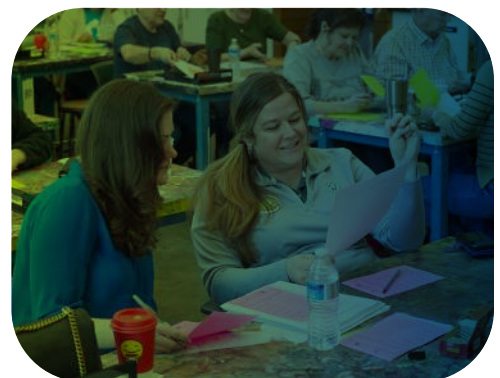




2025 Annual Report



2025 impact



25,947
clients served through residential, outreach, clinical and prevention services.



62,740
nights of safety were provided to children, teens, individuals and families in our residential program.



52,026
hours of service provided to our Kansas City community through programming.

highlights

Forest Hill Village Grand Opening: Construction of the 18-unit apartment complex serving survivors of domestic violence was completed in July 2025, with residents moving in by November 2025.

Domestic Violence Offender Treatment: Missouri continues to recognize Synergy's excellence in domestic violence offender treatment. Collaboration between DV court services and Synergy's program continues to strengthen and evolve.

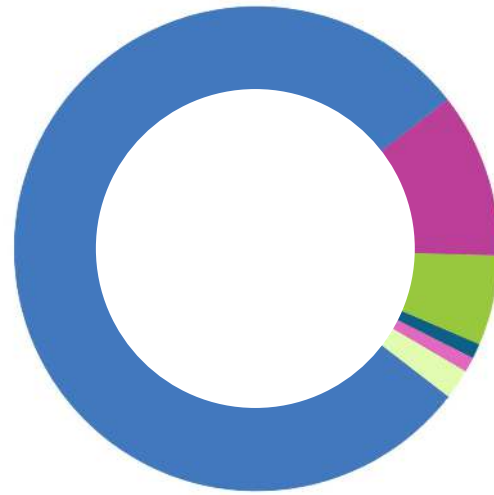
Succession Plan: The Synergy Board of Directors will complete final interviews for the organization's next CEO in March 2026. Both Robin and Dennis have established flexible retirement timelines to support a smooth leadership transition.

Capital Campaign: The \$16.2 million capital campaign to construct the Forest Hill Village campus and strengthen financial reserves has been successfully completed.

Council on Accreditation (COA): Following an August 2025 site visit, Synergy received near-perfect scores across all categories and earned full reaccreditation through 2028.

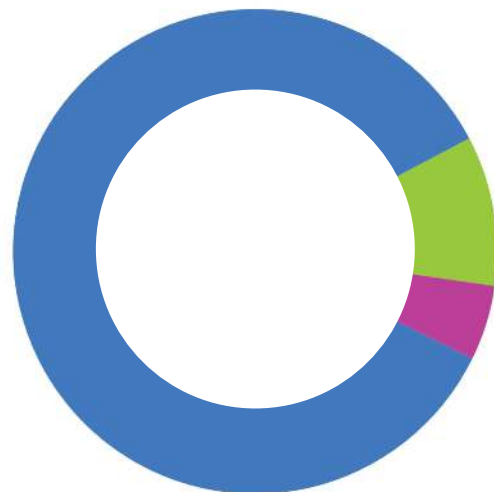
finances

revenue



- 79% Federal/State/Local Grants
- 11% Public Support & Events
- 6% Foundations & Trusts
- 1% Client & Insurance Fees
- 1% United Way
- 2% Other

expenses



- 85% Program Services
- 10% Management & General Admin
- 5% Fundraising

resolve crisis



“They Met Me Where I Was”: Marcus’ Story

Marcus, 21, first connected with the street outreach team during a breakfast service downtown. “I figured it would just be another handout and that would be it,” he shared. Instead, he found something different: consistent support and people willing to walk alongside him as he worked toward stability.

The team helped Marcus replace his ID, schedule important appointments, and connect to a housing program. They also provided practical support like transportation, clothing, and hygiene items, small but critical resources that helped him show up with confidence.

What stood out most to Marcus wasn't just the services, but the way he was treated. “They talked to me like a normal person and not a problem,”

he said. By meeting him where he was, both physically and emotionally, the outreach team helped Marcus regain momentum and begin building a path forward. His story is a reminder that when young people are met with dignity, consistency, and real support, meaningful change becomes possible.

** Names have been changed to protect the identity of the individuals.*

From Crisis to Stability: Expanding Hope for Youth Experiencing Homelessness

In 2025, Synergy Services received \$300,000 through the Zero KC initiative to expand support for youth experiencing homelessness, an investment that is already changing lives.

For many young people, homelessness means instability, unsafe environments, and constant uncertainty. This funding is helping create more safe spaces, expand outreach, and connect youth to critical services, meeting them where they are and guiding them toward stability.

It means more than a bed. It means relief, safety, and the chance to focus on a future instead of just surviving.

This investment reflects a powerful belief: with the right support, young people can move from crisis to independence, and every young person deserves a place to call home.



programs

Crisis Hotlines:
Children 816-321-7060,
Youth 816-741-8700,
Domestic Violence 816-321-7050
Compassionate operators provide emotional support and referrals to shelters and other community resources for victims of family violence.

Safe Place:
816-505-4811
A network of sites throughout the community to connect youth in danger with safe shelter or other assistance.

Street Outreach:
816-204-6747
A collaboration between Synergy and partner agencies to provide basic necessities and assist homeless young people in reaching educational, vocational and housing goals.

BridgeSPAN & Medical/Legal Advocacy:
816-321-7050
BridgeSPAN provides hospital-based domestic violence intervention & support services, while medical and legal advocates guide survivors through the often complex medical and legal systems.

provide safety



From Survival to Strength: Samantha's Story

Samantha, a single mother of five, came to Synergy seeking safety and a path forward after experiencing domestic violence. At our Domestic Violence Center, she began the difficult work of healing. She met regularly with her therapist and case manager, confronting her trauma and rebuilding stability for herself and her children.

In December 2024, Samantha took another courageous step and enrolled in our Attachment-Based Parenting Program. She showed up engaged in every group, committed to her growth, and determined to strengthen the bond with her children. Each night, she sat beside them as they completed homework, making sure they felt supported, cared for, and set up to succeed.

By April 2025, Samantha graduated from the program and moved into our Domestic Violence Housing Program. Today, she and her children are living in a home of their own—a place filled with safety, hope, and the promise of a brighter future. While their healing journey continues, Samantha's resilience and dedication have created a foundation where her family can truly heal and thrive.

** Names have been changed to protect the identity of the individuals.*



Opening Doors to Healing: Forest Hill Village Welcomes Survivors Home

Forest Hill Village officially opened its doors in 2025, marking a significant step forward in expanding safe, stable housing for survivors of domestic violence. Completed in July, the 18-unit apartment complex was thoughtfully designed to provide not just shelter, but a place for healing, independence, and long-term stability. By November, residents began moving in, each bringing their own story of resilience and hope for a new beginning.



More than a housing development, Forest Hill Village represents a commitment to breaking cycles of violence and creating pathways to brighter futures. With access to supportive services and a community-centered environment, residents are empowered to rebuild their lives with dignity and security. This milestone reflects the power of collective investment in safety, healing, and lasting change.



programs

Emergency Shelter

- **Synergy House:** 816-741-8700
Shelter and counseling for youth ages 12 to 18 who are in crisis due to abuse, family dysfunction, abandonment, homelessness or parental emergencies.

- **Domestic Violence Center:** 816-321-7050
Emergency shelter and support services for adult domestic violence survivors and their children.

- **Children's Center:** 816-321-7060
A 16-week, attachment-based parenting program focused on building parent-child relationships after residing in a home where family violence was present.

Temporary Housing

- **Transitional Living:** 816-505-4814
18 months of stable housing, counseling, case management and support to enable youth and young families to transition from homelessness to self-sufficiency.

- **Rapid Rehousing:** 816-398-1966
Safe, stable housing and support services to enable domestic violence survivors and their children to escape abuse without becoming homeless.

programs

Medical, Dental & Vision Care:

816-505-4865
Our on-site clinic is consciously designed and operated to overcome the barriers that prevent homeless and at-risk children and youth from accessing regular healthcare. A variety of services are provided utilizing collaborations between healthcare providers.

Mental Health & Counseling Services:

816-587-4100
A wide-range of counseling services to strengthen individuals and families and help them function in a healthy way including: Individual, Couple, Family & Group Counseling; Art, Movement, Music & Play Therapy; Other Behavioral Therapies.

School Based Integrated Services:

816-321-7470
Trauma informed services delivered in schools to help students overcome trauma and develop the social and emotional skills necessary to be a successful learner and reach their full potential.

Children's Advocacy Center:

816-321-7040
A multidisciplinary team approach to preventing, investigating, prosecuting and providing healing services for child abuse victims. A collaboration between law enforcement, Children's Division and other child serving agencies to conduct forensic interviews and offer advocacy support to children and families who are navigating the child welfare system.

promote healing

Steady Support, Stronger Learning: Malique's Impact Through School Based Integrated Services

Through Synergy's School-Based Integrated Services, support is brought directly into the classroom to help students succeed where they learn best. Malique, a Behavior Support Interventionist (BSI), has become an essential part of that support system, working alongside educators to create consistency, structure, and care for students who need it most.

One teacher shared the impact of his presence, saying, "His calm, steady support has made a noticeable difference every single day. He consistently anticipates his student's needs, provides guidance in a patient and thoughtful way, and helps his student complete tasks."

With Malique's support, the student is able to fully engage in Tier 3 reading intervention with a reading specialist and Tier 3 math intervention, accessing critical academic services in a way that supports both learning and growth.

The teacher also noted the broader effect on the classroom: "Because of Malique's dedication, my student can complete his intervention. My student receiving exactly the support he needs has allowed the rest of my students to learn without frequent disruptions and with a much stronger sense of classroom flow."



That stability has transformed the learning environment. Teachers are able to focus on instruction, students experience fewer interruptions, and the classroom as a whole operates with calmness and consistency.

As the teacher reflected, "I truly appreciate how reliable, proactive, and collaborative Malique has been—he has made teaching smoother and learning more accessible for everyone."

Malique's work reflects the core of Synergy's School-Based Integrated

Services: embedding skilled, compassionate support within schools so students can thrive academically, behaviorally, and emotionally, while strengthening the entire classroom community.

programs

Build Strength

- Youth Resiliency Center:**
 816-741-8700
 A unique place to promote growth and healing for at-risk youth through: a clinic providing medical, dental and vision services; support groups; computer lab; creative arts center and recording studio; indoor basketball court and teaching kitchen; and center for unhoused youth to eat, take a shower and do laundry.
- Teen Parent Support:**
 816-505-4816
 Education, case management and mentoring for pregnant and parenting teens up to their 22nd birthday.

Effect Change

- Offenders Intervention:**
 816-505-4805
 An intensive therapy experience that holds domestic violence offenders accountable for their behavior and equips them with the tools they need to choose alternatives to violence.

build strength

A Place to Breathe: Markell's Story

Markell, age 17, describes the Youth Resiliency Center (YRC) as a place where he can finally breathe and reset. "It is a safe place I can go to because when I am mad, the YRC has some stuff I can use to calm down," he shared. "I don't have any trauma here. They don't have fights every 2 seconds and it has people who really listen to what I have to say."

The Youth Resiliency Center is designed to be exactly that for young people like Markell—a consistent, supportive environment where they can step away from chaos and experience stability, safety, and care. At the YRC, youth have access to calming spaces, supportive staff, and structured activities that help them build emotional regulation skills, process stress in healthy ways, and feel a sense of belonging.

More than just a safe place to go, the YRC helps young people develop resilience they can carry into their everyday lives. Through trusted relationships with staff and access to resources that meet their needs, youth are empowered to better understand their emotions, make healthier choices, and envision a future beyond their current circumstances.

** Names have been changed to protect the identity of the individuals.*



effect change

Seeing the Self Differently: Growth Through Synergy's Offender Intervention Program

Change often begins with reflection. In Synergy's Offender Intervention Program, participants are guided through evidence-based and expressive therapies that encourage accountability, insight, and healthier relationships.

In one powerful sand tray session this year, participants reflected on how they saw themselves in past relationships versus how their former partners may have experienced them. The exercise created a deeply honest space, revealing the gap between intention and impact.

What followed was meaningful conversation about responsibility, identity, and growth, and how to take ownership of past behavior and begin shaping who they want to be in future relationships.

These moments reflect the heart of the program: turning reflection into accountability, and accountability into lasting change.



client utilization of services

residential programs

Domestic Violence Center

Target Capacity: 32 beds
Actual Use: 134%
Bed Nights: 15,688
Clients Served: 249 new, 39 returning, 38 on-going, 287 total
Average Stay: 55 days

Synergy House

Target Capacity: 12 beds
Actual Use: 79%
Bed Nights: 3,491
Clients Served: 206
Average Stay: 18 days

Children's Center

Target Capacity: 14 beds
Actual Use: 91%
Bed Nights: 4,026
Clients Served: 43 new, 13 on-going, 55 total
Average Stay: 108 days

Transitional Living & Maternity Group Home

Target Capacity: 10 apartments, 17 beds
Actual Use: 94% (TLP) & 112% (MGH)
Bed Nights: 6,928
Clients Served: 36
Average Stay: 435 days

Domestic Violence Housing

Target Capacity: 25 apartments
Actual Use: 100%
Bed Nights: 32,607
Clients Served: 45 new, 71 on-going, 43 discharged, 116 total
Average Stay: 671 days

outreach services

	Clients Served	Service Hours
Domestic Violence – BridgeSpan Hospital Advocacy	72	255
Domestic Violence – Court Services	429	891
Teen Parent Support	9	84
Youth Resiliency Center Clinic – Mental, Dental, Medical, & Eyecare	282	2,226
Youth Resiliency Center	291	6,281
Street Outreach & Safe Place	85	1,744
Total	1,168	9,481

clinical & prevention services

	Clients Served	Service Hours
Crisis Calls, Intake Calls and Referral Services	6,578	1,644
Children's Advocacy Center and Aftercare	502	4,363
Domestic Violence – Residential Clients and Aftercare	530	2,367
Family Care – Offender Intervention Program (OIP)	577	8,714
Family Care – Child & Family Team: YRC, Parkville and Ray County	183	3,862
Clinical Services for Youth Residential Programs and Aftercare	278	2,633
Family Care Intake	304	245
Total Non-School Based Services	8,952	23,828
School Based Integrated Services – Individual Therapy & BSI	545	5,191
School Based Integrated Services – Classroom Resiliency	15,138	10,283
School Based Integrated Services – Behavioral Support Services & Classroom Consultation	38	3,243
Total School Based Services	15,766	18,717
Total	24,718	42,545



executive directors

Robin Winner
Co-Executive Director

Dennis Meier, Ph.D.
Co-Executive Director



resiliency board

Jennifer Berka
Hollis & Miller Architects

Jordan Chaplick
Mazuma Credit Union

Latrice Fletcher
UMB Bank

Felix Gonzalez
Commerce Bank

Daniel Goodwin
Olsson

Kyle Hassig
T-Mobile

Kendra Langley
Children's Mercy

Russell Love
Park University

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Ty Rouse
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Vintage Market Days
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Teri Newhouse
Gladstone Auto Trim &
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Dan Fowler
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Greg Personelli
Argosy Hotel & Casino

Johnny Waller Jr.,
Community Volunteer

Jahnell Hunter
UMB Bank

Rachel Price
Stinson LLP

Tom Isenberg
Community Member

Michael Russell
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Foundation

Dustin Kerr
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